

Updated Information for EMT and Paramedic Applicants and Programs

1. Our processors are no longer working specific sections of the alphabet and will no longer have phones on their desks. All questions should be directed to (850) 488-0595 or (850) 245-4910. All faxed documents should be sent to (850) 921-6365.
2. After you apply, your first resource for information about your application should be our application status check site at <https://ww2.doh.state.fl.us/mqaservices/login.asp?mult=&pass=Y>
Please allow us a reasonable amount of time to process your application.
3. If you do not pass the exam, you need to re-apply to the FL Department of Health on a paper application.
http://www.doh.state.fl.us/mqa/EMT-Paramedic/ap_certification.pdf
If you are an EMT applicant, you must reapply to the NREMT (www.nremt.org). You will need to pay both fees again. You will receive a new confirmation number. If you are a paramedic applicant, you will need to pay the vendor for the exam again after you are approved by our office.
4. EMTs—the confirmation number you receive from the NREMT is the number we need on the application. It is 10 digits long and begins with the year you applied- for example 2011987654. It has no letters in it.
5. All applications are worked in the date order received. Please do not contact our office to ask that we work your application ahead of others.
6. After your application is approved by our office, that approval is uploaded to the NREMT (nightly). The NREMT takes 24-48 hours to show your Authorization to Test letter on their site. It will tell you exactly what to do to schedule your exam.
7. If your Authorization to Test letter is not available on the NREMT site within 4 days of the date of the state approval letter, call us please so we can find out why.